Change Your MX Record – SpamVault Spam Protect

You have to tell the Internet to send e-mail addressed to your domain "yourdomain.com" to the SpamVault Spam Protect service so we can filter it for you and send the clean e-mail to your mail server. To do this you, or your Internet Service Provider (ISP), will have to make a change to the **DNS records for your e-mail domain**.

Specifically you have to change your MX records to your **** Per-Domain MX record** (1234-567.spamvault.net).

Once this change is made to the DNS records there will be a short lag for this change to reach the entire Internet. This time lag is entirely dependent on your Time to Live (TTL) value on the DNS records for your e-mail domain.

***When you sign up with SpamVault, you receive an email with a **Per-Domain MX Record** which is just for your company.*

Once the MX records have changed you can check that they are correct by using the 'nslookup' command from a command prompt as per the example below or use a site like http://www.dnsreport.com, http://www.intodns.com, or http://www.geektools.com/digtool.php to look up the MX record for your domain.

Example - from a DOS or command prompt in windows type the following command:

nslookup -type=mx yourdomain.com

The answer should look similar to the following.

yourdomain.com MX preference = 10, mail exchanger = 1234-567.spamvault.net

Please contact us at support@spamvault.net if you need any advice or assistance with this step.